April 4, 2025

TouchPoint, Inc. Acquires Newcastle Systems

Dear Valued Newcastle Systems Customers and Partners,

We are pleased to announce effective April 2, TouchPoint, Inc., has acquired Newcastle Systems.

Newcastle Systems will join TouchPoint's Intelligent Inventory Management platform, which is focused on providing secure, accurate, and efficient inventory management solutions for consumables and high-value assets across a range of industries.

Newcastle Systems is a terrific addition to our Intelligent Inventory Management platform. Newcastle Systems enhances our ability to serve the growing needs of the inventory management and e-commerce markets—and furthers our mission to create lasting value for our customers and partners.

Newcastle Systems will continue to operate with the same team, focus, and customer commitment that have made it successful. Our goal is to support the great work already underway and ensure you continue to receive the high-quality service you have known them for. John O'Kelly will remain involved in a consulting capacity to help guide a smooth and thoughtful transition.

We're thrilled to have Newcastle Systems join our growing platform. This combination strengthens our capabilities across inventory management, warehousing, and distribution—and enhances the value we can deliver to our customers, associates, and partners.

Thank you for your continued partnership.

Sincerely,

Staci Kroon
President & CEO
TouchPoint, Inc

About SupplyPoint & Morse Watchmans

SupplyPoint is a global leader in automated point-of-use inventory management solutions. The company was established in 1998, initially as an inventory management software company, then expanded into innovative hardware solutions. SupplyPoint manufactures self-service, modular cabinets and locker systems that manage high value tools, assets and consumables through automated, intelligent "smart vending" technology. SupplyPoint designs and produces product in Rugby, UK, Shanghai, China and Durham, North Carolina, USA.

www.supplypoint.com

Morse Watchmans, based in Oxford, Connecticut, is a global leader in customized key control and asset management systems that integrate with access control and other physical security systems. Morse Watchmans proprietary software, RFID technology and innovative hardware configurations, provide businesses with proven security products which are complementary to SupplyPoint products and solutions. Morse Watchmans serves a variety of end markets including security, hospitality, education, gaming, property management and data centers.

www.morsewatchmans.com

About TouchPoint

TouchPoint is a privately held, diversified global growth company based in Concordville, PA. TouchPoint focuses on acquiring and building niche, high growth engineering and manufacturing businesses where technology and human touch points make a tangible difference to the end user. The current TouchPoint portfolio is made up of three platforms:

1. Access Hardware: Southco, Darshana

2. Intelligent Inventory Management: SupplyPoint & Morse Watchmans

3. Medical Technology: ITD, TouchPoint Medical, ICW, Parity Medical, & Multix Solutions

In total, TouchPoint companies have over 4,500 employees in 27 countries and serve more than 80 thousand customers in nearly 100 countries throughout the world.

www.touchpointinc.com